## **Clients Complaints Policy**

- If clients are dissatisfied with any aspect of Morgan Stanley's services or products, they can raise a complaint in one of the following ways:
- Via post to The Legal & Compliance Department, Morgan Stanley Saudi Arabia, King Saud Road, Al-Rashid Tower (10th floor), P.O. Box 66633, Riyadh, 11586, Saudi Arabia; or
- Via email to <u>LCSAUDI@morganstanley.com</u>; or
- **Via telephone** on +966 11 218 7000.