# MORGAN STANLEY DEAN WITTER ANNOUNCES SECOND QUARTER NET INCOME OF \$1.5 BILLION; <br> NET REVENUES OF \$7.1 BILLION; <br> EARNINGS PER SHARE UP 30\% 

## ADDITIONAL \$1.5 BILLION STOCK BUYBACK AUTHORIZED

NEW YORK, June 22, 2000 -- Morgan Stanley Dean Witter \& Co. (NYSE: MWD) today reported net income of $\$ 1,458$ million for the quarter ended May 31, $2000-$ - a 27 percent increase from $\$ 1,151$ million in last year's second quarter. Diluted earnings per share were $\$ 1.26$-- up 30 percent from $\$ 0.97$ a year ago.

Second quarter net revenues (total revenues less interest expense and the provision for loan losses) increased to $\$ 7.1$ billion -- 25 percent higher than last year. The annualized return on average common equity for the quarter was 33.0 percent.

Philip J. Purcell, Chairman, and John J. Mack, President, said in a joint statement, "We had another great quarter -- they've all been good since the merger. Our net income for the first six months of this year is more than $\$ 3.0$ billion, which is significantly more than we made for the full year in 1997. Every business continued to do well even in choppy financial markets. We are also pleased with the recent upgrade in our credit rating by S\&P, which reflects our pre-eminent position in global financial services."

In the first six months of fiscal 2000, net income was $\$ 3,002$ million, 37 percent higher than $\$ 2,188$ million a year ago. Six-month diluted earnings per share were $\$ 2.60$, up 41 percent from last year's $\$ 1.85$ and net revenues rose 32 percent to $\$ 14.5$ billion over the same period. The annualized return on average common equity was 34.7 percent for the first six months of the year.

## SECURITIES

The Company's Securities business posted net income of $\$ 1,090$ million, a 31 percent increase from last year's second quarter. The increase reflects record revenues for its private client group and near record revenues for the Company's institutional securities business.

- Institutional securities' results were driven by record revenues in equities and an outstanding performance in investment banking, despite a slowing in underwriting activity late in the quarter. Institutional securities also continued to benefit from its strong global presence.
- Equities' record results reflected strong revenues in both derivative and cash products. Both areas benefited from increased volumes and volatility in most major markets worldwide. Fixed income's results were flat versus the second quarter of 1999, as record revenues in commodities, driven by gains in energyrelated products, were partially offset by a decline in global high yield trading.
- Investment banking's outstanding quarter was driven by near record revenues and volume in global M\&A advisory activity. For the first five months of calendar 2000, the Company ranked first in announced global M\&A; first in North America and second worldwide in equity and equity-related underwritings; and second in worldwide investment grade debt underwriting. ${ }^{1}$
- The private client group's (PCG) record quarterly performance was largely the result of increased sales of listed and over-the-counter equities and higher

[^0]revenues from the distribution of asset management products. PCG's sales of asset management products remained strong during the quarter.

- PCG client assets in fee based accounts increased 73 percent from last year's second quarter -- to total $\$ 128$ billion. Total client assets of $\$ 660$ billion were $\$ 141$ billion higher than a year ago.
- The number of PCG's global financial advisors rose to a record 13,513 -- an increase of 441 for the quarter and 1,475 over the last twelve months.
- The private equity group reported negative net revenues of $\$ 197$ million for the second quarter compared with a gain of $\$ 29$ million a year ago. These results reflected lower securities prices in the telecommunications and internet sectors, including our positions in Allegiance Telecom and InterNAP.


## ASSET MANAGEMENT

Asset Management's quarterly net income was $\$ 156$ million, up 49 percent from $\$ 105$ million in the second quarter of 1999. The increase primarily reflects growth in the Company's assets under management as well as a shift in asset mix to a greater percentage of equity products.

- The Company's assets under management increased $\$ 40$ billion, or 10 percent, over last year to $\$ 445$ billion.
- Retail assets were $\$ 37$ billion ahead of a year ago but declined by $\$ 14$ billion during the quarter -- to stand at $\$ 278$ billion. Institutional assets were up $\$ 3$ billion compared to a year ago and $\$ 4$ billion for the quarter -- to stand at $\$ 167$ billion. The overall quarter-to-quarter decline resulted from lower market values, even though both businesses had positive net sales for the quarter.
- In March, the Company announced the formation of Morgan Stanley Dean Witter Alternative Investment Partners. The new venture combines the distribution capabilities of MSDW with the experience of a team of investment managers formerly with Weyerhaeuser Co. It will offer institutions and high net worth
individuals diversified portfolios of alternative investment products, including private equity,_real estate and venture capital.
- Unit Investment Trust sales rose to $\$ 4.5$ billion, 32 percent above the level of sales in the second quarter of last year.


## CREDIT SERVICES

Credit Services net income was a record $\$ 212$ million as a result of higher consumer loan balances, strong transaction volume and improved credit quality.

- Managed consumer loans rose to a record $\$ 43.7$ billion, an increase of $\$ 10.9$ billion, or 33 percent, from a year ago.
- Merchant and cardmember fees increased 20 percent from a year ago to $\$ 591$ million. Transaction volume increased 34 percent to $\$ 21.9$ billion, driven by higher sales volume and balance transfers.
- The consumer loan net charge-off rate declined to 4.21 percent, its lowest level in almost five years and 134 basis points below last year's second quarter 5.55 percent. The over-30-day delinquency rate was 5.11 percent, compared to 5.94 percent a year ago.
- The yield on consumer loans declined 70 basis points from last year's second quarter but increased 34 basis points from this year's first quarter. The increase in yield reflects a pricing increase implemented during the second quarter.
- Marketing and business development expenses increased 31 percent from last year's second quarter, reflecting continued investment in growth initiatives and an increase in cardmember rewards due to higher sales volume.

The Company has repurchased approximately 27 million shares of its common stock since the end of fiscal 1999. The Company's Board of Directors also took the following actions:

- Authorized the repurchase, subject to market conditions and certain other factors, of an additional $\$ 1.5$ billion of the Company's common stock for capital management purposes.
- Declared a $\$ .20$ quarterly dividend per common share. The dividend is payable on July 28, 2000 to common shareholders of record on July 7, 2000.

Standard \& Poor's recently upgraded the Company's credit ratings to AA- for senior long term debt and to $\mathrm{A}-1+$ for commercial paper.

Total capital at May 31, 2000 was $\$ 47.0$ billion, including $\$ 18.5$ billion of common and preferred stockholders' equity and preferred securities issued by subsidiaries. Book value per common share was $\$ 15.66$, based on quarter-end shares outstanding of 1.1 billion.

Morgan Stanley Dean Witter \& Co. is a global financial services firm and a market leader in securities, asset management and credit services. The Company has offices in New York, London, Tokyo, Hong Kong and other principal financial centers around the world and has 506 securities branch offices throughout the United States.

Access this press release on-line @www.msdw.com

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(See Attached Schedules)

This release may contain forward-looking statements. These statements, which reflect management's beliefs and expectations, are subject to risks and uncertainties that may cause actual results to differ materially. For a discussion of the risks and uncertainties that may affect the Company's future results, please see "Management's Discussion and Analysis of Financial Condition and Results of Operations" in the Company's 1999 Annual Report to Shareholders and the Company's Quarterly Reports on Form 10-Q for fiscal 2000.

## MORGAN STANLEY DEAN WITTER \& CO.

Financial Summary
(unaudited, dollars in millions)

|  | Quarter Ended |  |  |  |  |  | Percentage Change From: |  | Six Months Ended |  |  |  | Percentage Change |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | May 31, 2000 |  | May 31, 1999 |  | Feb 29, 2000 |  | May 31, 1999 | Feb 29, 2000 | May 31, 2000 |  | May 31, 1999 |  |  |
| Net revenues |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Securities | \$ | 5,450 | \$ | 4,260 | \$ | 5,922 | 28\% | (8\%) | \$ | 11,372 | \$ | 8,338 | 36\% |
| Asset Management |  | 629 |  | 513 |  | 600 | 23\% | 5\% |  | 1,229 |  | 1,022 | 20\% |
| Credit Services |  | 989 |  | 872 |  | 889 | 13\% | 11\% |  | 1,878 |  | 1,624 | 16\% |
| Consolidated net revenues | \$ | 7,068 | \$ | 5,645 | \$ | 7,411 | 25\% | (5\%) | \$ | 14,479 | $\underline{ }$ | 10,984 | $32 \%$ |
| Net income |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Securities | \$ | 1,090 | \$ | 835 | \$ | 1,244 | 31\% | (12\%) | \$ | 2,334 | \$ | 1,641 | 42\% |
| Asset Management |  | 156 |  | 105 |  | 158 | 49\% | (1\%) |  | 314 |  | 212 | 48\% |
| Credit Services |  | 212 |  | 211 |  | 142 | -- | 49\% |  | 354 |  | 335 | 6\% |
| Consolidated net income | \$ | 1,458 | \$ | 1,151 | \$ | 1,544 | 27\% | (6\%) | \$ | 3,002 |  | 2,188 | 37\% |
| Preferred stock dividend requirements | \$ | 9 | \$ | 10 | \$ | 9 | (10\%) | -- | \$ | 18 | \$ | 21 | (14\%) |
| Earnings applicable to common shares | \$ | 1,449 | \$ | 1,141 | \$ | 1,535 | 27\% | (6\%) | \$ | 2,984 | \$ | 2,167 | 38\% |
| Earnings per common share |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Basic | \$ | 1.32 | \$ | 1.03 | \$ | 1.40 | 28\% | (6\%) | \$ | 2.72 | \$ | 1.96 | 39\% |
| Diluted | \$ | 1.26 | \$ | 0.97 | \$ | 1.34 | 30\% | (6\%) | \$ | 2.60 | \$ | 1.85 | 41\% |
| Average common shares outstanding |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Basic |  | 1,098,245,490 |  | 1,108,293,164 |  | 1,093,904,751 |  |  |  | 1,096,007,767 |  | 1,107,576,394 |  |
| Diluted |  | 1,145,401,309 |  | 1,173,311,370 |  | 1,146,854,036 |  |  |  | 1,146,322,769 |  | 1,171,016,370 |  |
| Period end common shares outstanding |  | 1,124,979,347 |  | 1,133,573,998 |  | 1,134,181,285 |  |  |  | 1,124,979,347 |  | 1,133,573,998 |  |
| Return on common equity |  | 33.0\% |  | 31.4\% |  | 36.3\% |  |  |  | 34.7\% |  | 30.5\% |  |

Note: Certain reclassifications have been made to prior period amounts to conform to the current presentation.

| MORGAN STANLEY DEAN WITTER \& CO. <br> Consolidated Income Statement Information (unaudited, dollars in millions) |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Quarter Ended |  |  |  |  |  | Percentage Change From: |  | Six Months Ended |  |  |  | Percentage Change |
|  | May 31, 2000 |  | May 31, 1999 |  | Feb 29, 2000 |  | May 31, 1999 | Feb 29, 2000 | May 31, 2000 |  | May 31, 1999 |  |  |
| Investment banking | \$ | 1,370 | \$ | 1,021 | \$ | 1,335 | $34 \%$ | 3\% | \$ | 2,705 | \$ | 1,978 | $37 \%$ |
| Principal transactions: |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Trading |  | 2,501 |  | 1,890 |  | 2,277 | 32\% | 10\% |  | 4,778 |  | 3,549 | 35\% |
| Investments |  | (236) |  | 150 |  | 431 | (257\%) | (155\%) |  | 195 |  | 415 | (53\%) |
| Commissions |  | 972 |  | 733 |  | 984 | 33\% | (1\%) |  | 1,956 |  | 1,352 | 45\% |
| Fees: |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Asset management, distribution and administratio |  | 1,075 |  | 825 |  | 966 | 30\% | 11\% |  | 2,041 |  | 1,593 | 28\% |
| Merchant and cardmember |  | 447 |  | 357 |  | 443 | 25\% | 1\% |  | 890 |  | 698 | 28\% |
| Servicing |  | 349 |  | 310 |  | 287 | 13\% | 22\% |  | 636 |  | 563 | 13\% |
| Interest and dividends |  | 5,123 |  | 3,426 |  | 4,749 | 50\% | 8\% |  | 9,872 |  | 7,171 | 38\% |
| Other |  | 91 |  | 67 |  | 94 | 36\% | (3\%) |  | 185 |  | 118 | 57\% |
| Total revenues |  | 11,692 |  | 8,779 |  | 11,566 | 33\% | 1\% |  | 23,258 |  | 17,437 | 33\% |
| Interest expense |  | 4,420 |  | 3,015 |  | 3,932 | 47\% | 12\% |  | 8,352 |  | 6,157 | 36\% |
| Provision for consumer loan losses |  | 204 |  | 119 |  | 223 | 71\% | (9\%) |  | 427 |  | 296 | 44\% |
| Net revenues |  | 7,068 |  | 5,645 |  | 7,411 | 25\% | (5\%) |  | 14,479 |  | 10,984 | 32\% |
| Compensation and benefits |  | 3,097 |  | 2,413 |  | 3,408 | 28\% | (9\%) |  | 6,505 |  | 4,776 | 36\% |
| Occupancy and equipment |  | 174 |  | 153 |  | 175 | 14\% | (1\%) |  | 349 |  | 299 | 17\% |
| Brokerage, clearing and exchange fees |  | 130 |  | 127 |  | 121 | 2\% | 7\% |  | 251 |  | 241 | 4\% |
| Information processing and communications |  | 381 |  | 315 |  | 346 | 21\% | 10\% |  | 727 |  | 624 | 17\% |
| Marketing and business development |  | 502 |  | 381 |  | 471 | 32\% | 7\% |  | 973 |  | 776 | 25\% |
| Professional services |  | 217 |  | 191 |  | 183 | 14\% | 19\% |  | 400 |  | 353 | 13\% |
| Other |  | 272 |  | 207 |  | 275 | 31\% | (1\%) |  | 547 |  | 385 | 42\% |
| Total non-interest expenses |  | 4,773 |  | 3,787 |  | 4,979 | 26\% | (4\%) |  | 9,752 |  | 7,454 | 31\% |
| Income before income taxes |  | 2,295 |  | 1,858 |  | 2,432 | 24\% | (6\%) |  | 4,727 |  | 3,530 | 34\% |
| Income tax expense |  | 837 |  | 707 |  | 888 | 18\% | (6\%) |  | 1,725 |  | 1,342 | 29\% |
| Net income | \$ | 1,458 | \$ | 1,151 | \$ | 1,544 | 27\% | (6\%) | \$ | 3,002 | \$ | 2,188 | 37\% |
| Preferred stock dividend requirements | \$ | 9 | \$ | 10 | \$ | 9 | (10\%) | -- | \$ | 18 | \$ | 21 | (14\%) |
| Earnings applicable to common shares | \$ | 1,449 | \$ | 1,141 | \$ | 1,535 | 27\% | (6\%) | \$ | 2,984 | \$ | 2,167 | 38\% |
| Compensation and benefits as a \% of net revenues |  | 44\% |  | 43\% |  | 46\% |  |  |  | 45\% |  | 43\% |  |

Note: Certain reclassifications have been made to prior period amounts to conform to the current presentation.

MORGAN STANLEY DEAN WITTER \& CO.
Securities Income Statement Information
(unaudited, dollars in millions)

| Investment banking \$ | 1,337 | \$ | 994 | \$ | 1,291 | 35\% | 4\% | \$ | 2,628 | \$ | 1,928 | 36\% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Principal transactions: |  |  |  |  |  |  |  |  |  |  |  |  |
| Trading | 2,501 |  | 1,890 |  | 2,277 | 32\% | 10\% |  | 4,778 |  | 3,549 | 35\% |
| Investments | (242) |  | 145 |  | 423 | (267\%) | (157\%) |  | 181 |  | 406 | (55\%) |
| Commissions | 968 |  | 733 |  | 979 | 32\% | (1\%) |  | 1,947 |  | 1,352 | 44\% |
| Asset management, distribution and administration fees | 505 |  | 348 |  | 436 | 45\% | 16\% |  | 941 |  | 659 | 43\% |
| Interest and dividends | 4,354 |  | 2,897 |  | 4,003 | 50\% | 9\% |  | 8,357 |  | 6,059 | 38\% |
| Other | 91 |  | 67 |  | 94 | 36\% | (3\%) |  | 185 |  | 118 | 57\% |
| Total revenues | 9,514 |  | 7,074 |  | 9,503 | 34\% | -- |  | 19,017 |  | 14,071 | 35\% |
| Interest expense | 4,064 |  | 2,814 |  | 3,581 | 44\% | 13\% |  | 7,645 |  | 5,733 | 33\% |
| Net revenues | 5,450 |  | 4,260 |  | 5,922 | 28\% | (8\%) |  | 11,372 |  | 8,338 | 36\% |
| Compensation and benefits | 2,764 |  | 2,132 |  | 3,067 | 30\% | (10\%) |  | 5,831 |  | 4,220 | 38\% |
| Occupancy and equipment | 137 |  | 118 |  | 140 | 16\% | (2\%) |  | 277 |  | 228 | 21\% |
| Brokerage, clearing and exchange fees | 110 |  | 97 |  | 102 | 13\% | 8\% |  | 212 |  | 181 | 17\% |
| Information processing and communications | 244 |  | 185 |  | 214 | 32\% | 14\% |  | 458 |  | 356 | 29\% |
| Marketing and business development | 184 |  | 134 |  | 157 | 37\% | 17\% |  | 341 |  | 250 | 36\% |
| Professional services | 166 |  | 130 |  | 136 | 28\% | 22\% |  | 302 |  | 241 | 25\% |
| Other | 158 |  | 118 |  | 174 | 34\% | (9\%) |  | 332 |  | 223 | 49\% |
| Total non-interest expenses | 3,763 |  | 2,914 |  | 3,990 | 29\% | (6\%) |  | 7,753 |  | 5,699 | 36\% |
| Income before income taxes | 1,687 |  | 1,346 |  | 1,932 | 25\% | (13\%) |  | 3,619 |  | 2,639 | 37\% |
| Income tax expense | 597 |  | 511 |  | 688 | 17\% | (13\%) |  | 1,285 |  | 998 | 29\% |
| Net income \$ | 1,090 | \$ | 835 | \$ | 1,244 | 31\% | (12\%) | \$ | 2,334 | \$ | 1,641 | 42\% |
| Compensation and benefits as a \% of net revenues | 51\% |  | 50\% |  | 52\% |  |  |  | 51\% |  | 51\% |  |
| Non-compensation expenses as a \% of net revenues | 18\% |  | 18\% |  | 16\% |  |  |  | 17\% |  | 18\% |  |
| Profit margin (1) | 20\% |  | 20\% |  | 21\% |  |  |  | 21\% |  | 20\% |  |

(1) Net income as a \% of net revenues.

MORGAN STANLEY DEAN WITTER \& CO.
Asset Management Income Statement Information
(unaudited, dollars in millions)

| Investment banking \$ | 33 | \$ | 27 | \$ | 44 | 22\% | (25\%) | \$ | 77 | \$ | 50 | 54\% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Principal transactions: |  |  |  |  |  |  |  |  |  |  |  |  |
| Investments | 6 |  | 5 |  | 8 | 20\% | (25\%) |  | 14 |  | 9 | 56\% |
| Commissions | 4 |  | 0 |  | 5 | * | (20\%) |  | 9 |  | 0 | * |
| Asset management, distribution and administration fees | 570 |  | 477 |  | 530 | 19\% | 8\% |  | 1,100 |  | 934 | 18\% |
| Interest and dividends | 19 |  | 7 |  | 13 | 171\% | 46\% |  | 32 |  | 34 | (6\%) |
| Total revenues | 632 |  | 516 |  | 600 | 22\% | 5\% |  | 1,232 |  | 1,027 | 20\% |
| Interest expense | 3 |  | 3 |  | 0 | -- | * |  | 3 |  | 5 | (40\%) |
| Net revenues | 629 |  | 513 |  | 600 | 23\% | 5\% |  | 1,229 |  | 1,022 | 20\% |
| Compensation and benefits | 198 |  | 158 |  | 186 | 25\% | 6\% |  | 384 |  | 314 | 22\% |
| Occupancy and equipment | 22 |  | 23 |  | 21 | (4\%) | 5\% |  | 43 |  | 47 | (9\%) |
| Brokerage, clearing and exchange fees | 20 |  | 30 |  | 19 | (33\%) | 5\% |  | 39 |  | 60 | (35\%) |
| Information processing and communications | 19 |  | 21 |  | 18 | (10\%) | 6\% |  | 37 |  | 42 | (12\%) |
| Marketing and business development | 38 |  | 33 |  | 36 | 15\% | 6\% |  | 74 |  | 66 | 12\% |
| Professional services | 24 |  | 30 |  | 21 | (20\%) | 14\% |  | 45 |  | 60 | (25\%) |
| Other | 45 |  | 37 |  | 31 | 22\% | 45\% |  | 76 |  | 68 | 12\% |
| Total non-interest expenses | 366 |  | 332 |  | 332 | 10\% | 10\% |  | 698 |  | 657 | 6\% |
| Income before income taxes | 263 |  | 181 |  | 268 | 45\% | (2\%) |  | 531 |  | 365 | 45\% |
| Income tax expense | 107 |  | 76 |  | 110 | 41\% | (3\%) |  | 217 |  | 153 | 42\% |
| Net income \$ | 156 | \$ | 105 | \$ | 158 | 49\% | (1\%) | \$ | 314 | \$ | 212 | 48\% |
| Compensation and benefits as a \% of net revenues | 31\% |  | 31\% |  | 31\% |  |  |  | 31\% |  | 31\% |  |
| Non-compensation expenses as a \% of net revenues | 27\% |  | 34\% |  | 24\% |  |  |  | 26\% |  | 34\% |  |
| Profit margin (1) | 25\% |  | 20\% |  | 26\% |  |  |  | 26\% |  | 21\% |  |

(1) Net income as a \% of net revenues.

MORGAN STANLEY DEAN WITTER \& CO.

## Credit Services Income Statement Information

(unaudited, dollars in millions)

|  | Quarter Ended |  |  |  |  |  | Percentage Change From: |  | Six Months Ended |  |  |  | Percentage Change |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | May 31, 2000 |  | May 31, 1999 |  | Feb 29, 2000 |  | May 31, 1999 | Feb 29, 2000 |  | , 2000 |  | , 1999 |  |
| Fees: |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Merchant and cardmember | \$ | 447 | \$ | 357 | \$ | 443 | 25\% | 1\% | \$ | 890 | \$ | 698 | 28\% |
| Servicing |  | 349 |  | 310 |  | 287 | 13\% | 22\% |  | 636 |  | 563 | 13\% |
| Total non-interest revenues |  | 796 |  | 667 |  | 730 | 19\% | 9\% |  | 1,526 |  | 1,261 | 21\% |
| Interest revenue |  | 750 |  | 522 |  | 733 | 44\% | 2\% |  | 1,483 |  | 1,078 | 38\% |
| Interest expense |  | 353 |  | 198 |  | 351 | 78\% | 1\% |  | 704 |  | 419 | 68\% |
| Net interest income |  | 397 |  | 324 |  | 382 | 23\% | 4\% |  | 779 |  | 659 | 18\% |
| Provision for consumer loan losses |  | 204 |  | 119 |  | 223 | 71\% | (9\%) |  | 427 |  | 296 | 44\% |
| Net credit income |  | 193 |  | 205 |  | 159 | (6\%) | 21\% |  | 352 |  | 363 | (3\%) |
| Net revenues |  | 989 |  | 872 |  | 889 | 13\% | 11\% |  | 1,878 |  | 1,624 | 16\% |
| Compensation and benefits |  | 135 |  | 123 |  | 155 | 10\% | (13\%) |  | 290 |  | 242 | 20\% |
| Occupancy and equipment |  | 15 |  | 12 |  | 14 | 25\% | 7\% |  | 29 |  | 24 | 21\% |
| Information processing and communications |  | 118 |  | 109 |  | 114 | 8\% | 4\% |  | 232 |  | 226 | 3\% |
| Marketing and business development |  | 280 |  | 214 |  | 278 | 31\% | 1\% |  | 558 |  | 460 | 21\% |
| Professional services |  | 27 |  | 31 |  | 26 | (13\%) | 4\% |  | 53 |  | 52 | 2\% |
| Other |  | 69 |  | 52 |  | 70 | 33\% | (1\%) |  | 139 |  | 94 | 48\% |
| Total non-interest expenses |  | 644 |  | 541 |  | 657 | 19\% | (2\%) |  | 1,301 |  | 1,098 | 18\% |
| Income before income taxes |  | 345 |  | 331 |  | 232 | 4\% | 49\% |  | 577 |  | 526 | 10\% |
| Income tax expense |  | 133 |  | 120 |  | 90 | 11\% | 48\% |  | 223 |  | 191 | 17\% |
| Net income | \$ | 212 | \$ | 211 | \$ | 142 | -- | 49\% | \$ | 354 | \$ | 335 | 6\% |
| Compensation and benefits as a \% of net revenues |  | 14\% |  | 14\% |  | 17\% |  |  |  | 15\% |  | 15\% |  |
| Non-compensation expenses as a \% of net revenues |  | 51\% |  | 48\% |  | 56\% |  |  |  | 54\% |  | 53\% |  |
| Profit margin (1) |  | 21\% |  | 24\% |  | 16\% |  |  |  | 19\% |  | 21\% |  |

[^1]

## MORGAN STANLEY DEAN WITTER \& CO. <br> Financial Information and Statistical Data (unaudited)

|  | Quarter Ended |  |  |  |  |  | Percentage Change From: |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | May 31, 2000 |  | May 31, 1999 |  | Feb 29, 2000 |  | $\text { May 31, } 1999 \text { Feb 29, } 2000$ |  |
| MSDW |  |  |  |  |  |  |  |  |
| Total assets (millions) | \$ | 418,000 | \$ | 342,000 | \$ | 408,000 | 22\% | 2\% |
| Period end common shares outstanding |  | 1,124,979,347 |  | 1,133,573,998 |  | 1,134,181,285 | (1\%) | (1\%) |
| Book value per common share | \$ | 15.66 | \$ | 13.00 | \$ | 15.31 | 20\% | 2\% |
| Shareholders' equity (millions) (1) | \$ | 18,510 | \$ | 15,749 | \$ | 18,252 | 18\% | 1\% |
| Total capital (millions) (2) | \$ | 46,954 | \$ | 40,007 | \$ | 43,540 | 17\% | 8\% |
| SECURITIES (\$ billions) |  |  |  |  |  |  |  |  |
| Private Client Group |  |  |  |  |  |  |  |  |
| Global financial advisors |  | 13,513 |  | 12,038 |  | 13,072 | 12\% | 3\% |
| Total client assets | \$ | 660 | \$ | 519 | S | 682 | 27\% | (3\%) |
| Fee-based client account assets (3) | \$ | 128 | \$ | 74 | \$ | 121 | 73\% | 6\% |
| Institutional Securities (4) |  |  |  |  |  |  |  |  |
| Mergers and acquisitions announced transactions (5) |  |  |  |  |  |  |  |  |
| MSDW global market volume | \$ | 671.0 | \$ | 308.3 | \$ | 423.6 |  |  |
| Rank |  | 1 |  | 3 |  | 1 |  |  |
| Worldwide equity and related issues (5) |  |  |  |  |  |  |  |  |
| MSDW global market volume | \$ | 26.5 | \$ | 21.9 | \$ | 13.1 |  |  |
| Rank |  | 2 |  | 1 |  | 2 |  |  |
| ASSET MANAGEMENT (\$ billions) |  |  |  |  |  |  |  |  |
| Assets under management or supervision Products offered primarily to individuals |  |  |  |  |  |  |  |  |
| Mutual funds |  |  |  |  |  |  |  |  |
| Equity | \$ | 106 | \$ | 84 | \$ | 115 | 26\% | (8\%) |
| Fixed income |  | 49 |  | 56 |  | 51 | (13\%) | (4\%) |
| Money markets |  | 52 |  | 42 |  | 51 | 24\% | 2\% |
| Total mutual funds |  | 207 |  | 182 |  | 217 | 14\% | (5\%) |
| ICS Assets |  | 29 |  | 21 |  | 27 | 38\% | 7\% |
| Other |  | 42 |  | 38 |  | 48 | 11\% | (13\%) |
| Sub-total Individual |  | 278 |  | 241 |  | 292 | 15\% | (5\%) |
| Products offered primarily to institutional clients |  |  |  |  |  |  |  |  |
| Mutual funds |  | 35 |  | 29 |  | 36 | 21\% | (3\%) |
| Separate accounts, pooled vehicle and other arrangements |  | 132 |  | 135 |  | 127 | (2\%) | 4\% |
| Sub-total Institutional |  | 167 |  | 164 |  | 163 | 2\% | 2\% |
| Total assets under management or supervision | \$ | 445 | \$ | 405 | \$ | 455 | 10\% | (2\%) |

(1) Includes preferred and common equity and preferred securities issued by subsidiaries.
(2) Includes preferred and common equity, preferred securities issued by subsidiaries, capital units and non-current portion of long-term debt.
(3) Represents the amount of assets in client accounts where the basis of payment for services is a fee calculated on those assets.
(4) Source: Thomson Financial Securities Data.
(5) Information is year to date and stated on a calendar year basis.

## MORGAN STANLEY DEAN WITTER \& CO. <br> Financial Information and Statistical Data (unaudited, dollars in millions)



| CREDIT SERVICES |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Owned consumer loans |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Period end | \$ | 22,506 | \$ | 14,588 | \$ | 23,757 | 54\% | (5\%) | \$ | 22,506 | \$ | 14,588 | 54\% |
| Average | \$ | 23,459 | \$ | 14,664 | \$ | 23,191 | 60\% | 1\% | \$ | 23,326 | \$ | 15,533 | 50\% |
| Managed consumer loans (1) |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Period end | \$ | 43,701 | \$ | 32,805 | \$ | 41,988 | 33\% | 4\% | \$ | 43,701 | \$ | 32,805 | 33\% |
| Average | \$ | 42,961 | \$ | 32,258 | \$ | 41,023 | 33\% | 5\% | \$ | 41,997 | \$ | 32,575 | 29\% |
| Interest yield |  | 13.69\% |  | 14.39\% |  | 13.35\% | (0.70 pp) | 0.34 pp |  | 13.52\% |  | 14.23\% | (0.71 pp) |
| Interest spread |  | 7.31\% |  | 8.81\% |  | 7.03\% | (1.50 pp) | 0.28 pp |  | 7.17\% |  | 8.61\% | (1.44 pp) |
| Net charge-off rate |  | 4.21\% |  | 5.55\% |  | 4.66\% | (1.34 pp) | (0.45 pp) |  | 4.43\% |  | 5.91\% | (1.48 pp) |
| Delinquency rate (over 30 days) |  | 5.11\% |  | 5.94\% |  | 5.57\% | (0.83 pp) | (0.46 pp) |  | 5.11\% |  | 5.94\% | (0.83 pp) |
| Credit Card |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Transaction volume (billions) | \$ | 21.9 | \$ | 16.3 | \$ | 23.5 | 34\% | (7\%) | \$ | 45.4 | \$ | 31.8 | 43\% |
| Accounts (millions) |  | 40.4 |  | 37.5 |  | 39.2 | 8\% | 3\% |  | 40.4 |  | 37.5 | 8\% |
| Active accounts (millions) |  | 23.1 |  | 21.2 |  | 22.8 | 9\% | 2\% |  | 23.1 |  | 21.2 | 9\% |
| Average receivables per average active account (actual \$) | \$ | 1,868 | \$ | 1,536 | \$ | 1,816 | 22\% | 3\% | \$ | 1,842 | \$ | 1,544 | 19\% |
| Discover Business Services' increase in merchant locations (thousands) |  | 174 |  | 155 |  | 99 | 12\% | 76\% |  | 273 |  | 252 | 8\% |

(1) Includes owned and securitized consumer loans.


[^0]:    ${ }^{1}$ Source: Thomson Financial Securities Data - Jan 1 to May 31, 2000.

[^1]:    (1) Net income as a \% of net revenues.

