# MorgañStanley 

## MORGAN STANLEY DEAN WITTER \& CO.

## Financial Supplement - 4Q01

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[^0]
# MORGAN STANLEY DEAN WITTER \& CO 


(1) Represents extraordinary loss on the early extinguishment of debt.
(2) Represents the effects of an accounting change adopted in the first quarter of fiscal 2001 with respect to the accounting for derivative instruments and hedging activities associated with SFAS 133.
(3) Net income as a \% of net revenues.

Note: Certain reclassifications have been made to prior period amounts to conform to the current presentation.
Note: Refer to Legal Notice page 11.

## MorganStanley

Morgan Stanley
Total assets (millions)
Period end common shares outstanding (millions)
Book value per common share
Shareholders' equity (millions) (1)
Total capital (millions) (2)
Worldwide employees

MORGAN STANLEY DEAN WITTER \& CO Quarterly Financial Information and Statistical Data (unaudited)

QUARTER ENDED

|  |  | May 31, 2000 |  | Aug 31, 2000 |  | QUARTER EN |  |  |  | May 31, 2001 |  | Aug 31, 2001 |  | Nov 30, 2001 |  | Percentage Change From |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Feb 29, 2000 |  |  |  | Nov 30, 2000 | Feb 28, 2001 |  | 4Q01 vs. 4Q00 | 4Q01 vs. 3Q01 |  |  |  |  |  |  |
| \$ | 408,000 | \$ | 418,000 |  |  | \$ | 404,000 | \$ | 427,000 | \$ | 450,000 | \$ | 497,000 | \$ | 507,000 | \$ | 484,000 | 13\% | (5\%) |
|  | 1,134.2 |  | 1,125.0 |  | 1,121.6 |  | 1,107.3 |  | 1,114.4 |  | 1,110.1 |  | 1,106.3 |  | 1,093.0 | (1\%) | (1\%) |
| \$ | 15.31 | \$ | 15.66 | \$ | 16.19 | \$ | 16.91 | \$ | 17.23 | \$ | 17.54 | \$ | 17.76 | \$ | 18.64 | 10\% | 5\% |
| \$ | 18,252 | \$ | 18,510 | \$ | 19,054 | \$ | 19,671 | \$ | 20,150 | \$ | 20,419 | \$ | 21,199 | \$ | 21,926 | 11\% | 3\% |
| \$ | 43,540 | \$ | 46,954 | \$ | 50,311 | \$ | 49,637 | \$ | 51,249 | \$ | 61,274 | \$ | 60,652 | \$ | 61,633 | 24\% | 2\% |
|  | 56,058 |  | 58,131 |  | 60,349 |  | 62,679 |  | 63,708 |  | 62,909 |  | 62,392 |  | 61,319 | (2\%) | (2\%) |

(1) Includes preferred and common equity and preferred securities issued by subsidiaries.
(2) Includes preferred and common equity, preferred securities issued by subsidiaries, capital units and non-current portion of long-term debt. Note: Refer to Legal Notice page 11.

MorgañStanley
MORGAN STANLEY DEAN WITTER \& CO.
Quarterly Securities Income Statement Information (unaudited, dollars in millions)

Len QUARTERENDED $\quad$ Percentage Change From
Percentage Change From
Twelve Months Ended
Percentage
\$

| Investment banking | \$ | 1,291 | \$ | 1,337 | \$ | 1,145 | \$ | 1,108 | \$ | 962 | \$ | 825 | \$ | 777 | \$ | 798 | (28\%) | 3\% | \$ | 4,881 | \$ | 3,362 | (31\%) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Principal transactions: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Trading |  | 2,272 |  | 2,496 |  | 1,614 |  | 979 |  | 1,685 |  | 2,070 |  | 1,097 |  | 649 | (34\%) | (41\%) |  | 7,361 |  | 5,501 | (25\%) |
| Investments |  | 423 |  | (242) |  | 55 |  | (103) |  | (46) |  | (107) |  | (58) |  | (100) | 3\% | (72\%) |  | 133 |  | (311) |  |
| Commissions |  | 973 |  | 961 |  | 822 |  | 849 |  | 839 |  | 828 |  | 709 |  | 740 | (13\%) | 4\% |  | 3,605 |  | 3,116 | (14\%) |
| Asset management, distribution and admin fees |  | 419 |  | 490 |  | 492 |  | 497 |  | 481 |  | 475 |  | 458 |  | 416 | (16\%) | (9\%) |  | 1,898 |  | 1,830 | (4\%) |
| Interest and dividends |  | 3,991 |  | 4,341 |  | 5,190 |  | 4,734 |  | 6,539 |  | 6,279 |  | 5,135 |  | 3,511 | (26\%) | (32\%) |  | 18,256 |  | 21,464 | 18\% |
| Other |  | 85 |  | 81 |  | 142 |  | 149 |  | 114 |  | 135 |  | 100 |  | 134 | (10\%) | 34\% |  | 457 |  | 483 | 6\% |
| Total revenues |  | 9,454 |  | 9,464 |  | 9,460 |  | 8,213 |  | 10,574 |  | 10,505 |  | 8,218 |  | 6,148 | (25\%) | (25\%) |  | 36,591 |  | 35,445 | (3\%) |
| Interest expense |  | 3,574 |  | 4,056 |  | 4,914 |  | 4,240 |  | 5,837 |  | 6,088 |  | 4,578 |  | 3,028 | (29\%) | (34\%) |  | 16,784 |  | 19,531 | 16\% |
| Net revenues |  | 5,880 |  | 5,408 |  | 4,546 |  | 3,973 |  | 4,737 |  | 4,417 |  | 3,640 |  | 3,120 | (21\%) | (14\%) |  | 19,807 |  | 15,914 | (20\%) |
| Compensation and benefits |  | 3,045 |  | 2,741 |  | 2,280 |  | 1,398 |  | 2,445 |  | 2,353 |  | 1,993 |  | 1,136 | (19\%) | (43\%) |  | 9,464 |  | 7,927 | (16\%) |
| Occupancy and equipment |  | 137 |  | 134 |  | 160 |  | 178 |  | 175 |  | 188 |  | 182 |  | 171 | (4\%) | (6\%) |  | 609 |  | 716 | 18\% |
| Brokerage, clearing and exchange fees |  | 102 |  | 110 |  | 109 |  | 104 |  | 117 |  | 127 |  | 123 |  | 129 | 24\% | 5\% |  | 425 |  | 496 | 17\% |
| Information processing and communications |  | 208 |  | 237 |  | 238 |  | 275 |  | 255 |  | 266 |  | 255 |  | 250 | (9\%) | (2\%) |  | 958 |  | 1,026 | 7\% |
| Marketing and business development |  | 152 |  | 177 |  | 169 |  | 180 |  | 148 |  | 127 |  | 113 |  | 119 | (34\%) | 5\% |  | 678 |  | 507 | (25\%) |
| Professional services |  | 138 |  | 164 |  | 220 |  | 293 |  | 215 |  | 216 |  | 182 |  | 224 | (24\%) | 23\% |  | 815 |  | 837 | 3\% |
| Other |  | 167 |  | 157 |  | 140 |  | 147 |  | 168 |  | 166 |  | 163 |  | 278 | 89\% | 71\% |  | 611 |  | 775 | 27\% |
| Total non-interest expenses |  | 3,949 |  | 3,720 |  | 3,316 |  | 2,575 |  | 3,523 |  | 3,443 |  | 3,011 |  | 2,307 | (10\%) | (23\%) |  | 13,560 |  | 12,284 | (9\%) |
| Income before taxes, extraordinary item and cumulative effect of accounting change |  | 1,931 |  | 1,688 |  | 1,230 |  | 1,398 |  | 1,214 |  | 974 |  | 629 |  | 813 | (42\%) | 29\% |  | 6,247 |  | 3,630 | (42\%) |
| Income tax expense |  | 687 |  | 598 |  | 407 |  | 501 |  | 430 |  | 339 |  | 215 |  | 283 | (44\%) | 32\% |  | 2,193 |  | 1,267 | (42\%) |
| Income before extraordinary item and cumulative effect of accounting change |  | 1,244 |  | 1,090 |  | 823 |  | 897 |  | 784 |  | 635 |  | 414 |  | 530 | (41\%) | 28\% |  | 4,054 |  | 2,363 | (42\%) |
| Extraordinary item - loss on the early extinguishment of debt |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |  | (30) |  | 0 | -- | * |  | 0 |  | (30) | * |
| Cumulative effect of accounting change (1) |  | 0 |  | 0 |  | 0 |  | 0 |  | (46) |  | 0 |  | 0 |  | 0 | - | - |  | 0 |  | (46) | * |
| Net income | \$ | 1,244 | \$ | 1,090 | \$ | 823 | \$ | 897 | \$ | 738 | \$ | 635 | \$ | 384 | \$ | 530 | (41\%) | 38\% | \$ | 4,054 | \$ | 2,287 | (44\%) |
| Compensation and benefits as a\% of net revenues |  | 52\% |  | $51 \%$ |  | 50\% |  | 35\% |  | 52\% |  | 53\% |  | 55\% |  | 36\% |  |  |  | 48\% |  | 50\% |  |
| Non-compensation expenses as a \% of net revenues |  | 15\% |  | 18\% |  | 23\% |  | 30\% |  | 23\% |  | 25\% |  | 28\% |  | 38\% |  |  |  | 21\% |  | 27\% |  |
| Profit margin (2) |  | 21\% |  | 20\% |  | 18\% |  | 23\% |  | 17\% |  | 14\% |  | 11\% |  | 17\% |  |  |  | 20\% |  | 15\% |  |

(1) $\quad$ Represents the effects of an accounting change adopted in the first quarter of fiscal 2001 with respect to the accounting for derivative instruments and hedging activities associated with SFAS 133.
(2) Net income excluding cumulative effect of accounting change and extraordinary item as a \% of net revenues.

Note: Refer to Legal Notice page 11.

| Morgan Stanley | MORGAN STANLEY DEAN WITTER \& CO. <br> Quarterly Financial Information and Statistical Data Securities (unaudited) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  | QUARTER ENDED |  |  |  |  |  |  |  | Percentage Change From |  |  |  | Twelve Months Ended |  |  |  | $\begin{gathered} \text { Percentage } \\ \text { Change } \end{gathered}$ |
|  |  | 9,2000 |  | 31,2000 |  | 31,2000 |  | 30, 2000 |  | 28, 2001 | May 31, 2001 |  | Aug 31, 2001 |  | Nov 30, 2001 |  | 4Q01 vs. 4Q00 | 4Q01 vs. 3Q01 | Nov 30, 2000 |  | Nov 30, 2001 |  |  |
| SECURITIES |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Advisory revenue (millions) | \$ | 420 | \$ | 640 | \$ | 515 | \$ | 566 | \$ | 450 | \$ | 291 | \$ | 360 | \$ | 319 | (44\%) | (11\%) | \$ | 2,141 | \$ | 1,420 | (34\%) |
| Underwriting revenue (millions) | \$ | 871 | \$ | 697 | \$ | 630 | \$ | 542 | \$ | 512 | \$ | 534 | \$ | 417 | \$ | 479 | (12\%) | 15\% | \$ | 2,740 |  | 1,942 | (29\%) |
| Institutional Securities |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Sales and trading net revenue (millions) (1) | \$ | 2,698 | \$ | 2,790 | \$ | 1,938 | \$ | 1,436 | \$ | 2,540 | \$ | 2,498 | \$ | 1,778 | \$ | 1,392 | (3\%) | (22\%) | \$ | 8,862 |  | 8,208 | (7\%) |
| Mergers and acquisitions announced transactions (2) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Morgan Stanley global market volume (billions) | \$ | 423.6 | \$ | 671.0 | \$ | 926.2 | \$ | 1,069.5 | \$ | 109.4 | \$ | 185.4 | \$ | 279.4 | \$ | 395.0 |  |  |  |  |  |  |  |
| Rank |  | 1 |  | 1 |  | 1 |  | 2 |  | 1 |  | 2 |  | 4 |  | 3 |  |  |  |  |  |  |  |
| Worldwide equity and related issues (2) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Morgan Stanley global market volume (billions) | \$ | 13.1 | \$ | 26.5 | \$ | 43.9 | \$ | 59.3 | \$ | 7.9 | \$ | 25.8 | \$ | 32.9 | \$ | 40.2 |  |  |  |  |  |  |  |
| Rank |  | 2 |  | 2 |  | 2 |  |  |  | 4 |  | 3 |  | 4 |  | 4 |  |  |  |  |  |  |  |
| Individual Investor Group |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Net revenue (millions) | \$ | 1,461 | \$ | 1,498 | \$ | 1,313 | \$ | 1,276 | \$ | 1,196 | \$ | 1,141 | \$ | 1,056 | \$ | 986 | (23\%) | (7\%) | \$ | 5,548 |  | 4,379 | (21\%) |
| Global financial advisors |  | 13,072 |  | 13,513 |  | 13,789 |  | 13,966 |  | 14,108 |  | 14,256 |  | 14,342 |  | 13,690 | (2\%) | (5\%) |  |  |  |  |  |
| Total client assets (billions) | \$ | 698 | \$ | 669 | \$ | 778 | \$ | 662 | \$ | 650 | \$ | 634 | \$ | 597 | \$ | 595 | (10\%) | -- |  |  |  |  |  |
| Fee-based client account assets (billions) (3) | \$ | 132 | \$ | 113 | \$ | 126 | \$ | 121 | \$ | 111 | \$ | 117 | \$ | 109 | \$ | 110 | (9\%) | 1\% |  |  |  |  |  |

[^1]| Morgan ${ }^{\text {S }}$ Stanley | MORGAN STANLEY DEAN WITTER \& CO. <br> Quarterly Investment Management Income Statement Information (unaudited, dollars in millions) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  | QUARTER ENDED |  |  |  | May 31, 2001 |  |  |  |  |  | Percentage Change From |  | Twelve Months Ended |  |  |  | Percentage Change |
|  | Feb 29, 2000 |  | May 31, 2000 |  | Aug 31, 2000 |  | Nov 30, 2000 |  | Feb 28, 2001 |  |  |  | Nov 30, 2001 | $\frac{4 \mathrm{Q} 01 \text { vs. } 4 \mathrm{QQ00}}{(70 \%)}$ | $\frac{4 \mathrm{Q} 01 \mathrm{vs} .3 \mathrm{QQ01}}{(42 \%)}$ | Nov 30, 2000 |  | Nov 30, 2001 |  |  |
| Investment banking | \$ | 44 | \$ | 33 | \$ | 27 | \$ | 23 | \$ | 19 | \$ 15 |  |  |  |  |  | Aug 31, 2001 | 12 | \$ | 7 | \$ | 127 | \$ | 53 | $\begin{array}{r} \text { Change } \\ \hline(58 \%) \end{array}$ |
| Principal transactions: $\$$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Investments |  | 8 |  | 6 |  | 13 |  | 33 |  | 0 |  | 0 |  | (1) |  | (4) | (112\%) |  |  | 60 |  | (5) | (108\%) |
| Commissions |  | 11 |  | 11 |  | 9 |  | 9 |  | 10 |  | 8 |  | 9 |  | 10 | 11\% | 11\% |  | 40 |  | 37 | (8\%) |
| Asset management, distribution and admin fees |  | 565 |  | 604 |  | 615 |  | 604 |  | 593 |  | 565 |  | 562 |  | 528 | (13\%) | (6\%) |  | 2,388 |  | 2,248 | (6\%) |
| Interest and dividends |  | 14 |  | 20 |  | 20 |  | 29 |  | 25 |  | 17 |  | 16 |  | 12 | (59\%) | (25\%) |  | 83 |  | 70 | (16\%) |
| Other |  | 7 |  | 10 |  | 5 |  | 6 |  | 11 |  | 4 |  | 7 |  | 10 | 67\% | 43\% |  | 28 |  | 32 | 14\% |
| Total revenues |  | 649 |  | 684 |  | 689 |  | 704 |  | 658 |  | 609 |  | 605 |  | 563 | (20\%) | (7\%) |  | 2,726 |  | 2,435 | (11\%) |
| Interest expense |  | 0 |  | 4 |  | 2 |  | 8 |  | 3 |  | 3 |  | 2 |  | 4 | (50\%) | 100\% |  | 14 |  | 12 | (14\%) |
| Net revenues |  | 649 |  | 680 |  | 687 |  | 696 |  | 655 |  | 606 |  | 603 |  | 559 | (20\%) | (7\%) |  | 2,712 |  | 2,423 | (11\%) |
| Compensation and benefits |  | 201 |  | 214 |  | 204 |  | 195 |  | 217 |  | 202 |  | 205 |  | 119 | (39\%) | (42\%) |  | 814 |  | 743 | (9\%) |
| Occupancy and equipment |  | 23 |  | 24 |  | 25 |  | 25 |  | 26 |  | 26 |  | 26 |  | 25 | -- | (4\%) |  | 97 |  | 103 | 6\% |
| Brokerage, clearing and exchange fees |  | 37 |  | 39 |  | 38 |  | 47 |  | 43 |  | 43 |  | 42 |  | 40 | (15\%) | (5\%) |  | 161 |  | 168 | 4\% |
| Information processing and communications |  | 21 |  | 22 |  | 23 |  | 24 |  | 24 |  | 26 |  | 29 |  | 27 | 13\% | (7\%) |  | 90 |  | 106 | 18\% |
| Marketing and business development |  | 39 |  | 42 |  | 43 |  | 54 |  | 36 |  | 41 |  | 35 |  | 26 | (52\%) | (26\%) |  | 178 |  | 138 | (22\%) |
| Professional services |  | 22 |  | 27 |  | 26 |  | 38 |  | 28 |  | 32 |  | 22 |  | 30 | (21\%) | 36\% |  | 113 |  | 112 | (1\%) |
| Other |  | 34 |  | 48 |  | 38 |  | 39 |  | 33 |  | 24 |  | 33 |  | 36 | (8\%) | 9\% |  | 159 |  | 126 | (21\%) |
| Total non-interest expenses |  | 377 |  | 416 |  | 397 |  | 422 |  | 407 |  | 394 |  | 392 |  | 303 | (28\%) | (23\%) |  | 1,612 |  | 1,496 | (7\%) |
| Gain on the sale of business |  | 0 |  | 0 |  | 35 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 | -- | -- |  | 35 |  | 0 | * |
| Income before income taxes |  | 272 |  | 264 |  | 325 |  | 274 |  | 248 |  | 212 |  | 211 |  | 256 | (7\%) | 21\% |  | 1,135 |  | 927 | (18\%) |
| Income tax expense |  | 112 |  | 107 |  | 129 |  | 110 |  | 99 |  | 88 |  | 86 |  | 109 | (1\%) | 27\% |  | 458 |  | 382 | (17\%) |
| Net income | \$ | 160 | \$ | 157 | \$ | 196 | \$ | 164 | \$ | 149 | \$ | 124 | \$ | 125 | \$ | 147 | (10\%) | 18\% | \$ | 677 | \$ | 545 | (19\%) |
| Compensation and benefits as a \% of net revenue |  | 31\% |  | $31 \%$ |  | 30\% |  | 28\% |  | 33\% |  | 33\% |  | 34\% |  | 21\% |  |  |  | 30\% |  | $31 \%$ |  |
| Non-compensation expenses as a \% of net revent |  | 27\% |  | 30\% |  | 28\% |  | 33\% |  | 29\% |  | 32\% |  | 31\% |  | 33\% |  |  |  | 29\% |  | 31\% |  |
| Profit margin (1) |  | 25\% |  | 23\% |  | 29\% |  | 24\% |  | 23\% |  | 20\% |  | 21\% |  | 26\% |  |  |  | 25\% |  | 22\% |  |

MORGAN STANLEY DEAN WITTER \& CO Quarterly Financial Information and Statistical Data nvestment Management
(\$ billions, unaudited)


## Assets under management or supervision

 Products offered primarily to individualsMutual funds
Equity
Fixed income
Money markets
Total mutual funds


| $(19 \%)$ | $(2 \%)$ |
| :---: | ---: |
| $(22 \%)$ | $(12 \%)$ |
| $16 \%$ | $2 \%$ |
| $(10 \%)$ | $(3 \%)$ |
| $(3 \%)$ | $(3 \%)$ |
| $(17 \%)$ | $(7 \%)$ |
| $(11 \%)$ | $(4 \%)$ |
| $9 \%$ | -- |
| $(6 \%)$ | - |
| $(3 \%)$ | -- |
| $(8 \%)$ | $(3 \%)$ |

MorgañStanley

Fees

## Merchant and cardmember (1) Servicing

Other
Total non-interest revenue

## Interest revenue

Interest expense
Net interest income
Provision for consumer loan losses Net credit income

Net revenues
Compensation and benefits
Occupancy and equipment
Information processing and communications
Marketing and business development (1)
Professional services
Other Total non-interest expenses
Income before income taxes and cumulative effect of accounting chang
come tax expense
Income before cumulative effect of
accounting chang $\epsilon$
Cumulative effect of accounting change (2)
Net income
Compensation and benefits as a \% of net revenues
Non-compensation expenses as a \% of net revenues
Profit margin (3)

MORGAN STANLEY DEAN WITTER \& CO
Quarterly Credit Services Income Statement Informatior (unaudited, dollars in millions)

Percentage Feb 29, $2000 \overline{\text { May 31, } 2000} \overline{\text { Aug 31, } 2000} \overline{\text { Nov 30, } 2000} \overline{\text { Feb 28, } 2001} \overline{\text { May 31, } 2001} \overline{\text { Aug 31, } 2001}$ Nov 30, $2001 \overline{4 Q 01 \text { vs. 4Q00 4Q01 vs. 3Q01 Nov 30, } 2000 \text { Nov 30, } 2001}$

$6 \%$
$45 \%$
$\vdots$
$28 \%$

| (5\%) | \$ | 1,323 | \$ | 1,345 | 2\% |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 31\% |  | 1,450 |  | 1,904 | 31\% |
| (33\%) |  | 0 |  | 5 |  |
| 14\% |  | 2,773 |  | 3,254 | 17\% |

(1) Information restated to reflect the reclassification of cardmember reward expense, previously reflected in marketing and business development, as a contra revenue item in merchant and cardmember fee:
(2) Represents the effects of an accounting change adopted in the first quarter of fiscal 2001 with respect to the accounting for derivative instruments and hedging activities associated with SFAS133
(3) Net income excluding cumulative effect of accounting change as a \% of net revenues

Note: Refer to Legal Notice page 11.

MorgañStanley

Fees. Merchant and cardmember (1)
Total non-interest revenues
Interest revenue
Interest expense
Net interest income
Provision for consumer loan losses Net credit income

Net revenues
Compensation and benefits
Occupancy and equipment
Information processing and communications Marketing and business development (1) Professional services
Other
Total non-interest expenses
Income before income taxes and cumulative
effect of accounting chang $\epsilon$
Income tax expense
Income before cumulative effect of
accounting change
Cumulative effect of accounting change (2)
Net income
Compensation and benefits as a \% of net revenues
Non-compensation expenses as a \% of net revenues
Profit margin (3)

MORGAN STANLEY DEAN WITTER \& CO
Quarterly Credit Services Income Statement Informatior
(unaudited, dollars in millions)
(Managed Loan Basis)
QUARTER ENDED
Percentage Change From
Twelve Months Ended
Percentage Change


| \$ | 465 | \$ | 479 | \$ | 526 | \$ | 480 | \$ | 496 | \$ | 512 | \$ | 539 | \$ | 539 | 12\% | -- | \$ | 1,950 | \$ | 2,086 | 7\% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |  | 3 |  | 2 |  | (33\%) |  | 0 |  | 5 | * |
|  | 465 |  | 479 |  | 526 |  | 480 |  | 496 |  | 512 |  | 542 |  | 541 | 13\% | -- |  | 1,950 |  | 2,091 | 7\% |
|  | 1,451 |  | 1,570 |  | 1,631 |  | 1,675 |  | 1,747 |  | 1,745 |  | 1,741 |  | 1,696 | 1\% | (3\%) |  | 6,327 |  | 6,929 | 10\% |
|  | 653 |  | 695 |  | 738 |  | 754 |  | 798 |  | 730 |  | 657 |  | 562 | (25\%) | (14\%) |  | 2,840 |  | 2,747 | (3\%) |
|  | 798 |  | 875 |  | 893 |  | 921 |  | 949 |  | 1,015 |  | 1,084 |  | 1,134 | 23\% | 5\% |  | 3,487 |  | 4,182 | 20\% |
|  | 490 |  | 472 |  | 470 |  | 525 |  | 585 |  | 625 |  | 733 |  | 771 | 47\% | 5\% |  | 1,957 |  | 2,714 | 39\% |
|  | 308 |  | 403 |  | 423 |  | 396 |  | 364 |  | 390 |  | 351 |  | 363 | (8\%) | 3\% |  | 1,530 |  | 1,468 | (4\%) |
|  | 773 |  | 882 |  | 949 |  | 876 |  | 860 |  | 902 |  | 893 |  | 904 | 3\% | 1\% |  | 3,480 |  | 3,559 | 2\% |
|  | 162 |  | 142 |  | 172 |  | 182 |  | 189 |  | 187 |  | 182 |  | 169 | (7\%) | (7\%) |  | 658 |  | 727 | 10\% |
|  | 15 |  | 16 |  | 17 |  | 18 |  | 19 |  | 18 |  | 19 |  | 20 | 11\% | 5\% |  | 66 |  | 76 | 15\% |
|  | 101 |  | 106 |  | 113 |  | 118 |  | 116 |  | 122 |  | 118 |  | 134 | 14\% | 14\% |  | 438 |  | 490 | 12\% |
|  | 154 |  | 164 |  | 168 |  | 218 |  | 182 |  | 163 |  | 126 |  | 142 | (35\%) | 13\% |  | 704 |  | 613 | (13\%) |
|  | 40 |  | 42 |  | 47 |  | 53 |  | 49 |  | 48 |  | 45 |  | 57 | 8\% | 27\% |  | 182 |  | 199 | 9\% |
|  | 72 |  | 69 |  | 77 |  | 70 |  | 74 |  | 85 |  | 85 |  | 83 | 19\% | (2\%) |  | 288 |  | 327 | 14\% |
|  | 544 |  | 539 |  | 594 |  | 659 |  | 629 |  | 623 |  | 575 |  | 605 | (8\%) | 5\% |  | 2,336 |  | 2,432 | 4\% |
|  | 229 |  | 343 |  | 355 |  | 217 |  | 231 |  | 279 |  | 318 |  | 299 | 38\% | (6\%) |  | 1,144 |  | 1,127 | (1\%) |
|  | 89 |  | 132 |  | 128 |  | 70 |  | 89 |  | 108 |  | 122 |  | 106 | 51\% | (13\%) |  | 419 |  | 425 | 1\% |
|  | 140 |  | 211 |  | 227 |  | 147 |  | 142 |  | 171 |  | 196 |  | 193 | 31\% | (2\%) |  | 725 |  | 702 | (3\%) |
|  | 0 |  | 1 |  | 0 |  | 0 |  | (13) |  | 0 |  | 0 |  | 0 | -- | -- |  | 0 |  | (13) | * |
| \$ | 140 | \$ | 211 | \$ | 227 | \$ | 147 | \$ | 129 | \$ | 171 | \$ | 196 | \$ | 193 | $31 \%$ | (2\%) | \$ | 725 | \$ | 689 | (5\%) |
|  | 21\% |  | 16\% |  | 18\% |  | 21\% |  | 22\% |  | 21\% |  | 20\% |  | 19\% |  |  |  | 19\% |  | 20\% |  |
|  | 49\% |  | 45\% |  | 44\% |  | 54\% |  | 51\% |  | 48\% |  | 44\% |  | 48\% |  |  |  | 48\% |  | 48\% |  |
|  | 18\% |  | 24\% |  | 24\% |  | 17\% |  | 17\% |  | 19\% |  | 22\% |  | 21\% |  |  |  | 21\% |  | 20\% |  |

(1) Information restated to reflect the reclassification of cardmember reward expense, previously reflected in marketing and business development, as a contra revenue item in merchant and cardmember fee
(2) Represents the effects of an accounting change adopted in the first quarter of fiscal 2001 with respect to the accounting for derivative instruments and hedging activities associated with SFAS13:
(3) Net income excluding cumulative effect of accounting change as a \% of net revenues

Note: Refer to Legal Notice page 11

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MORGAN STANLEY DEAN WITTER \& CO.
Quarterly Financial Information and Statistical Data
Credit Services
(unaudited, dollars in millions)
$\overline{\text { Feb 29, } 2000} \overline{\text { May 31, } 2000} \overline{\text { Aug 31, } 2000} \overline{\text { Qov 30, 2000 }} \frac{\text { QURTE }}{\text { Feb 28, } 2001} \overline{\text { May 31, } 2001} \overline{\text { Aug 31, } 2001} \overline{\text { Nov 30, } 2001} \frac{\text { Percentage Change From }}{4001} \frac{\text { Twelve Months Ended }}{}$

| Owned credit card loans |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Period end | \$ | 23,753 | \$ | 22,503 | \$ | 19,813 | \$ | 21,866 | \$ | 21,739 | \$ | 20,909 | \$ | 20,194 | \$ | 20,085 | (8\%) | (1\%) | \$ | 21,866 | \$ | 20,085 | (8\%) |
| Average | \$ | 23,188 | \$ | 23,456 | \$ | 20,087 | \$ | 20,897 | \$ | 21,555 | \$ | 21,301 | \$ | 20,407 | \$ | 19,546 | (6\%) | (4\%) | \$ | 21,906 | \$ | 20,701 | (6\%) |
| Managed credit card loans (1) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Period end | \$ | 41,985 | \$ | 43,698 | \$ | 44,837 | \$ | 47,123 | \$ | 49,493 | \$ | 50,227 | \$ | 49,704 | \$ | 49,332 | 5\% | (1\%) | \$ | 47,123 | \$ | 49,332 | 5\% |
| Average | \$ | 41,019 | \$ | 42,957 | \$ | 44,341 | \$ | 45,825 | \$ | 49,273 | \$ | 49,658 | \$ | 49,825 | \$ | 48,964 | 7\% | (2\%) | \$ | 43,536 | \$ | 49,432 | 14\% |
| Interest yield |  | 13.35\% |  | 13.69\% |  | 14.05\% |  | 14.13\% |  | 13.66\% |  | 13.34\% |  | 13.34\% |  | 13.48\% | ( 65 bp ) | 14 bp |  | 13.82\% |  | 13.45\% | (37 bp) |
| Interest spread |  | 7.01\% |  | 7.30\% |  | 7.34\% |  | 7.38\% |  | 7.09\% |  | 7.49\% |  | 8.13\% |  | 8.81\% | 143 bp | 68 bp |  | 7.26\% |  | 7.88\% | 62 bp |
| Net charge-off rate |  | 4.66\% |  | 4.21\% |  | 4.18\% |  | 4.57\% |  | 4.79\% |  | 4.98\% |  | 5.79\% |  | 5.85\% | 128 bp | 6 bp |  | 4.40\% |  | 5.36\% | 96 bp |
| Delinquency rate (over 30 days) |  | 5.58\% |  | 5.11\% |  | 5.48\% |  | 5.92\% |  | 6.34\% |  | 5.84\% |  | 6.31\% |  | 6.85\% | 93 bp | 54 bp |  | 5.92\% |  | 6.85\% | 93 bp |
| Delinquency rate (over 90 days) |  | 2.29\% |  | 2.01\% |  | 2.21\% |  | 2.42\% |  | 2.74\% |  | 2.60\% |  | 2.61\% |  | 3.02\% | 60 bp | 41 bp |  | 2.42\% |  | 3.02\% | 60 bp |
| Transaction volume (billions) | \$ | 23.5 | \$ | 21.9 | \$ | 21.9 | \$ | 22.8 | \$ | 24.4 | \$ | 23.5 | \$ | 23.3 | \$ | 22.1 | (3\%) | (5\%) | \$ | 90.1 | \$ | 93.3 | 4\% |
| Accounts (millions) |  | 39.2 |  | 40.4 |  | 41.4 |  | 42.6 |  | 43.7 |  | 44.7 |  | 45.4 |  | 45.7 | 7\% | 1\% |  | 42.6 |  | 45.7 | 7\% |
| Active accounts (millions) |  | 22.8 |  | 23.1 |  | 23.1 |  | 23.8 |  | 24.0 |  | 24.3 |  | 24.0 |  | 24.0 | 1\% | , |  | 23.8 |  | 24.0 | 1\% |
| Average receivables per average active account (actual \$) | \$ | 1,816 | \$ | 1,868 | \$ | 1,924 | \$ | 1,960 | \$ | 2,050 | \$ | 2,052 | \$ | 2,069 | \$ | 2,055 | 5\% | (1\%) | \$ | 1,893 | \$ | 2,057 | 9\% |
| Securitization Gain | \$ | 22 | \$ | 26 | \$ | 31 | \$ | 1 | \$ | 25 | \$ | 49 | \$ | 3 | \$ | (7) | * | * | \$ | 80 | \$ | 70 | (13\%) |

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MORGAN STANLEY DEAN WITTER \& CO.
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This Financial Supplement contains financial, statistical and business-related information, as well as business and segment trends. The information should be read in conjunction with the Company's fourth quarter earnings press release issued December 19, 2001.


[^0]:    (1) Represents extraordinary loss on the early extinguishment of debt.
    (2) Represents the effects of an accounting change adopted in the first quarter of fiscal 2001 with respect to the accounting for derivative instruments and hedging activities associated with SFAS 133.
    (3) Excludes the cumulative effect of accounting change and extraodinary item.

    Note: Certain reclassifications have been made to prior period amounts to conform to the current presentation.
    Note: Refer to Legal Notice page 11.

[^1]:    (1) Includes principal trading, commissions and net interest revenue.
    (2) Source: Thomson Financial Securities Data - January 1 to November 30, 2001.
    (3) Represents the amount of assets in client accounts where the basis of payment for services is a fee calculated on those assets Note: Refer to Legal Notice page 11

